

September 10, 2021

## MESSAGE FROM MANAGED CARE LEADERSHIP

On September 1, we entered a new fiscal year at TTUHSC. President Rice-Spearman released the new TTUHSC Strategic Plan, which will guide our work through 2027. Managed Care has an important role to play in TTUHSC's vision to transform healthcare through innovation and collaboration. We encourage all Managed Care staff members to read the full Strategic Plan <a href="here">here</a>.

This year, Managed Care will invest over \$750,000 to install fiber-optic internet at our units. Switching to fiber will enhance the speed and reliability of our broadband connection. We are excited about this investment and the impact it will have on daily operations throughout our sector.

We appreciate everyone's continued efforts in slowing the spread of COVID-19. On August 23, the FDA completed their thorough review of the Pfizer vaccine and granted full approval. You can read more about the FDA approval process <a href="here">here</a>. Widespread vaccination continues to be our best defense against COVID-19 and the delta variant. If you would like to receive the COVID vaccine, please contact your unit ICN or your healthcare provider.

Recently, the CDC recommended that moderately to severely immunocompromised people receive an additional dose of the mRNA COVID vaccine. We will provide this booster vaccine to patients and staff members who meet this criteria. At this time, the CDC does not recommend an additional dose for any other population. You can learn more about booster vaccines here.

We had several new team members join us in August. If you have a new team member on your unit, please take a moment to welcome them to Managed Care!

- Allred Unit Melissa Jones, Phlebotomist
- Smith Unit Jennifer Rojas, LVN
- Dalhart Unit Rebecca Ruppanner-Schneider, Business Coordinator
- Mechler Unit Joey Terry, LVN
- Sanchez Unit John Santillan, Unit Manager
- Montford/RMF
  - Crystal Martinez, LVN
  - Greta Millett, Nursing Assistant
  - o Joshua Moreno, LVN
  - Jada Wheelis, LVN
- Clements Unit
  - o Marshall Sours, RN
  - Brooke Durbin, Patient Services Specialist
  - Kendra Fisher, Patient Services Specialist

Please remain cognizant of your health and social distancing but most importantly, remain diligent with your self-care. You must take care of yourself before you can take care of anyone else.

We are all in this together.



Cynthia Jumper, M.D. TTUHSC VP of Governmental Relations and Managed Care

Denise DeShields, M.D. Managed Care Executive Medical Director

Will Rodriguez, MSOLE Managed Care Executive Director