

## President's Award Nomination Example

### SECTION 4: Questionnaire

Give examples of how this individual has demonstrated exceptional leadership ability and fostered a positive and motivating work environment.

Jessica is a natural leader. Her commitment to the students, the school, the institution and community is exhibited daily. Not only does she possess the skills to effectively lead a group of individuals in meeting their respective goals, across departments or schools, but she understand the value of authentic and transparent leadership. Recently earning her Master's in Higher Education, she is preparing herself educationally as well as professionally to be a leader in higher education and that she understands the operational, social, financial and political structures of such institutions.

List examples of how this person served on committees, volunteered for campus activities, and made presentations.

Not only has Jessica expanded her professional role in the support of our department but she is committed to her local community serving in various volunteer capacities. In 2013-2014 she was named Top 20 under 40 in Lubbock; was chosen for Leadership Lubbock, serves in a leadership role on the board of a local non-profit, serves as an Advisory Board Member for a local advanced learning center, is a member of a new volunteer leadership management group, and last, but not least, served as the Co-Chair for a community fundraising event.

Recently, Jessica took the lead on developing and submitting a short video for the Johnson and Johnson/Texas Team "Promise for Nursing" Gala Video Contest. In partnering with our TTUHSC Communications and Marketing representative, a video was developed which shows the passion of our students and faculty about the professional field of nursing. The School of Nursing was very pleased when this video won the contest!

Give examples of how this individual served as a strong role model and promoted goals of TTUHSC through actions and job performance.

As our division evolved into a centralized model, a number of areas were identified which called for leadership and management to ensure projected increases in efficiencies while ensuring the needs of the students are met. One such area was a commitment to improving customer services for all students when calling to the department. Jessica leads the efforts in providing customer service training for all student employees in the division to ensure their knowledge of all programs was evidences, and phone skills were refined in meeting the many calls received daily.

She also lead efforts and worked with staff in the development of on-campus open house activities which would allow potential applicants to the school to visit each of our campus locations and learn more about our school and the necessary requirements. Jessica has continued to be accountable for her duties specific to her department. Her willingness to not only lead but work in collaboration with all staff in designing efforts to better serve the students and future students is to be commended.