

### ➤ Population Served

- Diverse 18+ population
- Single, Hispanic mothers are the primary group served

### ➤ Services Provided

- GED tutoring (math, science, social studies, ELAR)
- English as Second Language support
- Family literacy

### ➤ Clients' Health Needs

- Push for reading, comprehension, and general literacy for patient well being
- Mental health: understand English to feel included
- GED: increases opportunities

### ➤ Clients' Health Information Needs

- ESL participants struggle to read prescription bottles
  - Potentially take wrong medication
- Inability to fill out medical forms
- Need accessible, easy access platform for health information

### ➤ Advice for Physicians

- Word of mouth is how Literacy Lubbock has grown; physicians can inform patients.
- Understand how to communicate with ESL patients.
- Encourage literacy among youth as reading at a young age has a positive correlation with general wellbeing.
- Lubbock Public Library Kids & Lubbock Area United Way have free summer reading programs.

# Literacy Lubbock

## Group 20



Group Members:  
1 Elise Bolin  
2 Lane Conner  
3 Jacob Evans  
4 Sachi Khemka  
5 Matthew Mahek  
6 Elliott Norman  
7 Delaney Sauers  
8 Nicholas Wagner  
9 Zoya Waheed