

U.S. CUSTOMS AND BORDER PROTECTION
Department of Homeland Security

Area Port of Dallas

PUBLIC INFORMATION NOTICE

DATE: April 12, 2017

NUMBER: DFW-17-001

FOR FURTHER EMAIL:
DFWAirportI94@cbp.dhs.gov

SUBJECT: Electronic (paperless) I-94 Issues

Customs and Border Protection (CBP), Area Port of Dallas (DFW), issues this Public Information Notice (PIN) to announce that the Area Port of Dallas will establish a program to begin accepting requests, via email, to review issues with electronic I-94s that may contain erroneous information such as an incorrect "admitted until" date, incorrect biographical information and/or incorrect classes of admission. The pilot program will begin on May 15, 2017.

Travelers that arrived at a location listed below or are currently located in a location listed below may send a request regarding an issue with a previously issued I-94 to DFWAirportI94@cbp.dhs.gov

The request should include:

1. A statement setting forth the issue and requesting that the issue be resolved;
 2. A copy of the Passport biographical page;
 3. A copy of the United States Visa, if applicable;
 4. A copy of the most recent admission stamp in the passport;
 5. A copy of the boarding pass or the flight information;
 6. The person's address and telephone number in the United States; and
 7. The Form DHS 590, Authorization to Release Information to Another Person, if applicable;
- The form can be obtained using the following link:
<https://www.dhs.gov/sites/default/files/publications/dhs-form-590.pdf>

Locations within the Area Port of Dallas:

Dallas, Texas

Austin, Texas

San Antonio, Texas

Lubbock, Texas

Midland, Texas

Amarillo, Texas

Oklahoma City, Oklahoma

Tulsa, Oklahoma

Questions regarding this PIN should be sent to DFWAirportI94@cbp.dhs.gov

Cleatus P. Hunt, Jr.
Area Port Director
Area Port of Dallas